

Mental Health Redesign and Implementation Task Force

Milwaukee County Mental Health Complex – Day Hospital Cafeteria

Wednesday, May 14, 2014

3:00 – 5:00 p.m.

Representatives: Barbara Beckert (Disability Rights Wisconsin); Pete Carlson* (Aurora); John Chianelli (Continuum of Care AT); Héctor Colón (DHHS); Pam Fleider (MC3); Rachel Forman (Grand Avenue Club); Sue Gadacz* (BHD-CARS); Scott Gelzer (Workforce AT); Martina Gollin-Graves (Community Linkages AT); Shawn Green (Cultural Intelligence AT); Jim Mathy (Community Linkages AT); Mary Neubauer (Continuum of Care AT); Joy Tapper (Milwaukee Health Care Partnership); John Yopps (Quality AT); Nathan Zeiger (MC3)

Staff/Guests: Matt Drymalski; Lois Gildersleeve; David Johnson; Jim Kubicek; Robin Pedersen; Annie Short; Jan Wilberg

Discussion of Milwaukee County Mental Health Board legislation & implications

The County Board of Supervisors and County Executive submitted recommendations to the Governor for MCMHB members, and the Governor will make appointments by June 9. Mr. Gelzer suggested that the Task Force consider ways to engage persons who were nominated or had expressed interest in the MCMHB but were not appointed. Ms. Tapper proposed that the Task Force should assist in the orientation process for the MCMHB. Mr. Colón indicated that the Board's orientation was yet to be structured but would be discussed and begun within its first couple of meetings. Responding to a question about staff support for the Board, Mr. Colón noted that the role of the State (DHS) was not yet clear and that the County would assume responsibility at the outset. The County Executive will appoint a Transition Liaison, and other County staff may also provide support, although the Board is technically a State entity for its first year.

Dashboard update

The [online data dashboard](#) has been updated with projections based on the first quarter of 2014. Those updates were presented and discussed along with new graphs proposed for inclusion by the Quality Action Team. The Task Force discussed a slight downward trend in Access Clinic utilization and considered possible causes and implications. A footnote was recommended to describe the purpose and population served by the Access Clinic, i.e., people without any insurance. A graph of BHD inpatient consumer satisfaction (based on MHSIP survey scores) was approved for inclusion, with a recommendation to show a benchmark or national comparison line. A graph of employment status for SAIL and Wiser Choice clients was approved for inclusion, with a recommendation to break out data to differentiate between competitive employment and prevocational activities. Another recommendation was that data be broken out for clients who received employment-specific services. Ms. Forman urged the Quality Action Team to gather and apply more data on education and other types of vocational engagement. A graph of SSI/SSDI applications and approvals (via the Winged Victory program) was considered but tabled pending further refinement by the relevant workgroup of the Continuum of Care Action Team. Private system involvement and inclusion in the dashboard was discussed, with a suggestion for the development of a data collection template (e.g., agreement to share, scope of data to be shared, definition of terms and methods of data collection, etc.) and outreach to private system administrators. The Quality Action Team will consider the issue and bring the discussion back to the Task Force.

* Task Force Co-Chair

Follow-up from Mental Health Redesign Working Forum

Ms. Wilberg led a follow-up discussion on the Mental Health Redesign Working Forum that took place March 5. The [comprehensive report](#) and supplemental materials are posted to the [website](#).

SMART Goals: Progress & scopes of work

Two documents were presented to the Task Force. The first was a bulleted summary of [achievements and activities](#) related to each SMART Goal, which will be updated regularly through the end of the year to capture progress indicators, including those that may not be easily graphed for the data dashboard. Mr. Zeiger commented on the importance of nuance in defining and capturing progress, i.e., avoiding oversimplification of complex activities, checking off boxes, etc. This was discussed in the context of person-centered workforce competencies, referenced in Goal 3 under the purview of the Person-Centered Care and Workforce Action Teams. The second document was a proposed [scope of work](#) for the Action Teams through the end of the year based on targets in the SMART Goals and input received at the Forum. Both documents are posted to the website.

Open public comment

Mr. Kubicek commented on agenda items that will be addressed by the new Mental Health Board in its initial meetings, including orientation to redesign initiatives (assigned to Ms. Gadacz as part of the onboarding process) and the confirmation of a BHD Administrator. Ms. Forman raised the issue of the paucity of community-based psychiatrists.

Adjournment

The next full meeting of the Task Force will be **Wednesday, July 9, 3:00 to 5:00 p.m.** at the Milwaukee County Mental Health Complex.